

# DATA PROTECTION NOTICE CUSTOMERS AND CONTACTS

## WELCOME

GEA values you as an external partner, who is interested in a collaboration with GEA. When you interact with us, we will collect and process certain of your personal data. This Data Protection Notice explains how GEA uses the personal data provided by you and which rights and options you have in this respect. It applies to personal data that you provide to GEA or which is derived from such data. Please note that where this notice explains applicable law and your rights, this applies only to personal data which is processed under the EU General Data Protection Regulation. Where the processing of your personal data is not subject to this regulation, different rules will apply under your applicable law.

The use of information that is gathered by cookies or other web tracking technologies is subject to our [Cookie Policy](#).

## WHO IS RESPONSIBLE FOR YOUR PERSONAL DATA?

Your personal data will be controlled by GEA Group Aktiengesellschaft or an affiliate of GEA Group Aktiengesellschaft which is identified as responsible controller in the communication you receive from us (herein referred to as "us" or "GEA") to ensure security and integrity of your personal data. Please click [here](#) for a list of the GEA Group affiliates with contact details.

## FOR WHICH PURPOSES WILL WE USE YOUR PERSONAL DATA?

We will process your personal data strictly only for the following purposes ("Permitted Purposes"):

- Connecting you and your interest in a collaboration with the right matching people in GEA
- Ensuring compliance with legal obligations (such as record keeping obligations);

The legal basis for processing your personal data is consent in accordance with Art. 6(1)(a) GDPR or compliance with a legal obligation.

## SCOPE OF PERSONAL DATA

We may collect and process in particular the following categories of personal data:

- **Contact information**, such as full name, work address, work telephone number, work mobile phone number, and work email address,
- Information collected from **publicly available resources, integrity data bases and credit agencies**; and
- If legally required for **compliance purposes**: information about relevant and significant litigation or other legal proceedings against you or a third party related to you and interaction with you which may be relevant for antitrust purposes.

## HOW DO WE COLLECT YOUR PERSONAL DATA?

We will typically collect your personal data directly from you. We do not obtain personal data from third parties unless specified herein (e.g. information from publicly available resources, integrity data bases and credit agencies).

## HOW DO WE PROTECT YOUR PERSONAL DATA?

We maintain physical, electronic and procedural safeguards in accordance with the technical state of the art and legal data protection requirements to protect your personal data from unauthorized access or intrusion. These safeguards include implementing specific technologies and procedures designed to protect your privacy, such as secure servers, firewalls and SSL encryption. We will at all times strictly comply with applicable laws and regulations regarding the confidentiality and security of personal data.

## WITH WHOM WILL WE SHARE YOUR PERSONAL DATA?

We may share your personal data as follows:

- With our affiliates within GEA Group worldwide if and to the extent required for the Permitted Purposes and legally permitted. In such cases, these entities will then use the Personal Data for the same purposes and under the same conditions as outlined in this Data Privacy Notice. Please click [here](#) for a list of the GEA Group affiliates with contact details.
- We may also instruct service providers (so called data processors) within or outside of GEA Group, domestically or abroad, e.g. shared service centers, to process personal data for the Permitted Purposes on our behalf and in accordance with our instructions only. GEA will retain control over and will remain fully responsible for your personal data and will use appropriate safeguards as required by applicable law to ensure the integrity and security of your personal data when engaging such service providers.
- With courts, law enforcement authorities, regulators or attorneys if legally permitted and necessary to comply with a legal obligation or for the establishment, exercise or defense of legal claims.
- Otherwise, we will only disclose your personal data when you direct or give us permission, when we are required by applicable law or regulations or judicial or official request to do so, or when we suspect fraudulent or criminal activities.

## WHERE WILL YOUR PERSONAL DATA BE PROCESSED?

GEA is a globally active enterprise. In the course of our business activities, we may transfer your personal data also to recipients in countries outside of the European Economic Area (“third countries”), in which applicable laws do not offer the same level of data protection as the laws of your home country. When doing so we will comply with applicable data protection requirements and take appropriate safeguards to ensure the security and integrity of your personal data, in particular by entering into the EU Standard Contractual Clauses which are available [here](#). You may contact us anytime using the contact details below if you would like further information on such safeguards.

## **YOUR DATA PROTECTION RIGHTS**

Subject to certain legal conditions, you may request access to, rectification, erasure or restriction of processing of your personal data. You may also object to processing or request data portability. In particular you have the right to request a copy of the personal data that we hold about you. If you make this request repeatedly, we may make an adequate charge for this. Please refer to Articles 15-22 of the EU General Data Protection Regulation for details on your data protection rights.

For any of the above requests, please send a description of your personal data concerned stating your name, customer number or other GEA identification number (if applicable) as proof of identity to the contact details below. We may require additional proof of identity to protect your personal data against unauthorized access. We will carefully consider your request and may discuss with you how it can best be fulfilled.

If you have given us your consent for the processing of your personal you withdraw the consent at any time with future effect, i.e. the withdrawal of the consent does not affect the lawfulness of processing based on the consent before its withdrawal. In case consent is withdrawn, we may only further process the personal data where there is another legal ground for the processing.

If you have any concerns about how your personal data is handled by us or wish to raise a complaint, you can contact us at the contact details below to have the matter investigated. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the competent data protection supervisory authority in your country. For example, if you are from the UK, you may contact the Information Commissioners Office via their website ([www.ico.gov.uk](http://www.ico.gov.uk)).

## **ARE YOU REQUIRED TO PROVIDE PERSONAL DATA?**

As a general principle, you will provide us with your personal data entirely voluntary; there are generally no detrimental effects on you if you choose not to consent or to provide personal data. However, there are circumstances in which GEA cannot take action without certain of your personal data, for example because this personal data is required to process your orders, provide you with access to a web offering or newsletter or to carry out a legally required compliance screening. In these cases, it will unfortunately not be possible for GEA to provide you with what you request without the relevant personal data.

## **RETENTION OF YOUR PERSONAL DATA**

Your personal data will be deleted when it is no longer reasonably required for the Permitted Purposes or you withdraw your consent (where applicable) and we are not legally required or otherwise permitted to continue storing such data. We will in particular retain your personal data where required for GEA to assert or defend against legal claims until the end of the relevant retention period or until the claims in question have been settled.

## **UPDATES TO THIS DATA PROTECTION NOTICE**

This Data Privacy Notice was last updated in May 2024. We reserve the right to update and change this Data Protection Notice from time to time in order to reflect and changes to the way in which we use your personal data or changing legal requirements. In case of any such changes, we will publish the changed Data Protection Notice.

## **HOW TO GET IN TOUCH WITH US**

For any questions and comments or in case you want to assert your rights, please contact GEA's Group Data Protection Officer via email to [GroupDataProtection@gea.com](mailto:GroupDataProtection@gea.com).