



GEA REMOTE SUPPORT FILLING

Pep up your productivity with our proactive assistance.



THREE LEVELS OF PROFESSIONAL REMOTE ASSISTANCE FOR YOUR FILLING TECHNOLOGY

Your benefits at a glance:

- Proactive assistance that rapidly identifies any issues with the filling bloc and provides fast troubleshooting.
- Performance care through data analysis to identify remedial actions to optimize performance, bring out-of-range parameters back online, and take either preventive or corrective action.
- Efficiency reports for immediate, easy-to-read insights into how the filling bloc is performing and identify which parameters or factors are affecting overall performance.

Proactive maintenance and performance care

Our GEA Remote Support Filling provides you with proactive maintenance and performance care for your beverage filling plant. Our dedicated senior engineers can remotely access your control systems, using the latest technologies, including augmented reality, to monitor your plant and facilities.

MARKET-LEADING TECHNOLOGIES



GEA Support Filling is based on market-leading technologies, enabling us to build an innovative system that provides our clients with constant and proactive access to our professional engineers with three different levels of remote assistance.

Using data analysis, we're able to identify weak points of the plant and provide expert advice on how to prevent and solve any issues as quickly as possible, to optimize your productivity and efficiency.

Clients interested in these features can also schedule weekly, biweekly or monthly conference calls to discuss both the reports and corrective actions needed to increase their productivity.

3 Level Support Offer.

A Collaborative Help Desk 24/7 Help Desk

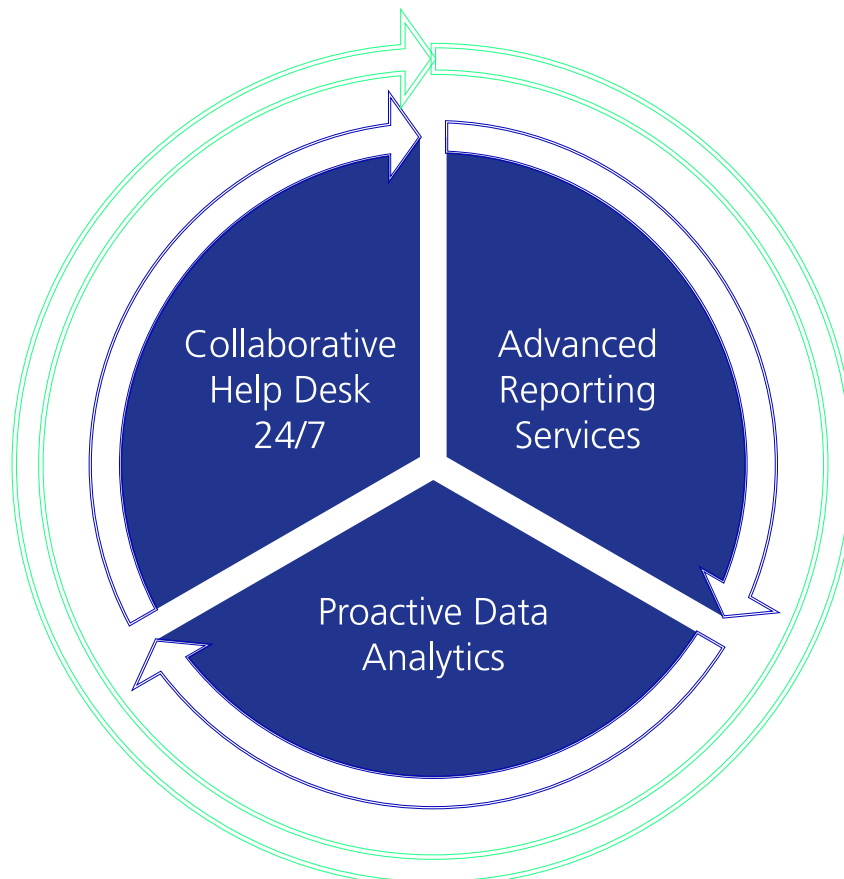
Dedicated senior engineers who continuously monitor your plant and remotely access control systems using augmented reality (24/7 available for all your production shifts).

Advance Reporting Services

We generate performance or alarm monitoring reports, root cause analysis (for each single production batch, shift or defined period) for predictive maintenance and Overall Equipment Effectiveness (OEE) monitoring.

Proactive Data Analytics

A pool of engineers is available to analyze plant reports and data, identifying possible actions that will optimize performance and eliminate out-of-specification parameters. This can include consultation calls with plant managers to discuss equipment performance when necessary.



A BUSINESS RELATIONSHIP BASED ON TRUST.



Working together

- Optimize your performance and drive innovation by using new technologies and incorporating new processes to meet changing business needs.
- Increase productivity.
- Analyze plant data and reports with access to a pool of skilled engineers that can give you the right advice.

Site Visits

Despite modern communication technology, there are still times when human interaction provides benefits. For occasions, we offer on-site support. Our experts will share their knowledge, best practice solutions and even data trends, at your plant or facility, solving your problems with a smile and a handshake.



GEA data is available on your smartphone and tablet devices.

Productivity

Graphical representation:

- Productivity
- Efficiency
- Bottle counter

Real time and average KPI

- Efficiency
- Quality index
- Availability period

Estimated overhaul

- Days countdown to estimated major overhaul
- Estimated minor overhaul date
- Plant's lifetime

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GEA Service

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